### **WASHINGTON FY 2016 LIHEAP**

PERFORMANCE MEASURES EXECUTIVE SUMMARY

In FY 2016, Washington furnished LIHEAP bill payment assistance to 75,139 households. They collected energy burden data for 43,843 households (58%)

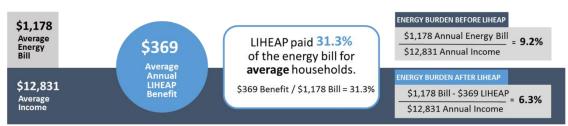
# Does LIHEAP furnish higher benefits to higher burden households?

**Yes.** In Washington, the total LIHEAP benefit received by high burden households in FY 2016 was about **\$168 (46%) more** than the total LIHEAP benefit received by the average recipient household.

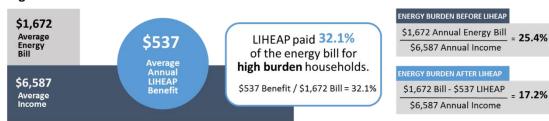
# Does LIHEAP pay a larger share of the home energy bill for high burden households?

**Yes.** In FY 2016, LIHEAP paid **31.3%** of the energy bill for average households in Washington, while LIHEAP paid **32.1%** of the energy bill for high burden households.

#### **All Households**



#### **High Burden Households**



### **Prevention and Restoration of Home Energy Service Loss**

As a Result of Bill Payment Assistance

Prevention (81%)
11183 Occurrences
Restoration (19%)
2584 Occurrences

As a Result of Equipment Repair or Replacement

Prevention (54%)
32 Occurrences
Restoration (46%)
27 Occurrences

- In FY 2016, LIHEAP benefits in Washington prevented the loss of service 11,183 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program repaired or replaced heating or cooling equipment at imminent risk of failure 32 times.
- In FY 2016, LIHEAP benefits restored home energy service 2,584 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service 27 times by repairing or replacing inoperable heating or cooling equipment.